

RACHAEL GREEN CLEMENS

CURRICULUM VITAE

Distance Education Librarian
Pollak Library
California State University Fullerton
Fullerton, CA 92634

EDUCATION

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| MLS | 1998 | Texas Woman's University, Denton, TX |
| Graduate Coursework in Education | 1994 | Virginia Commonwealth Univ, Richmond, VA |
| BA Political Science / Philosophy | 1992 | Concord College, Athens, WV |
| Undergraduate Coursework | 1987 | Wheaton College, Wheaton, IL |

PROFESSIONAL EXPERIENCE

- 2002 – Senior Assistant Librarian (Distance Education / Reference & Instruction Librarian / Coordinator of Irvine Campus Library), Pollak Library, Cal State University Fullerton: Oversee all library services and operations at CSUF Irvine Campus. Chair the Irvine Campus Library Team which plans, implements and promotes library services to off-campus students. Coordinate two Librarians and three Library Assistants to provide effective staffing at Irvine Campus Library. Conduct library instruction sessions for classes across several disciplines at the main campus, Irvine Campus, and distance education sites via internet and television broadcast. Provide reference assistance to students and faculty at both campuses including face-to-face reference, chat reference, telephone reference and consultations. Actively support the Department of Nursing as Library Liaison.
- 2001-02 Assistant Librarian (Reference & Instruction Librarian), Pollak Library, Cal State University Fullerton: Provide reference assistance to students and faculty including face-to-face reference, chat reference, telephone reference and consultations. Conduct library instruction session for classes across several disciplines. Actively participate in several library operational teams.
- 2002 – Adjunct Faculty, San Jose State University, School of Library & Information Science – Fullerton Campus: Teach Reference & Information Services 210 - a graduate level hybrid course (part classroom, part web-based). Design course to prepare students for a successful career as a reference librarian. Subjects include resource evaluation, subject bibliographies, reference interview, virtual reference and bibliographic instruction.
- 1998-01 Adjunct Faculty, Texas Woman's University, School of Library & Information Studies: Teach LS 5573 – a graduate level completely web-based internet research course. Develop and design course website for non-library science students. Subjects include strategic search skills, resource evaluation, internet technology, webpage design, and using the internet for scholarly communication.
- 2000-01 Public Relations Administrator, Lexus National PR, Division of Toyota Motor Sales: Proactive work with print and internet-based automotive journalists to publicize Lexus news and products. Write press releases and material for media distribution. Coordinate national media events. Facilitate executive interviews. Coordinate photography and video for press kits.

PROFESSIONAL EXPERIENCE

- 1999-00 Corporate Research Librarian, Toyota Motor Sales:
Develop TMS Library Archives' presence on company intranet for effective access to collection. Collect and manage additional content for website. Conduct research for in-house information needs and provide value-added reports.

- 1998-99 Grant Project Coordinator, Texas Statewide Coordinated Statement of Need (SCSN):
Funded through the Texas Department of Health, this grant project created a needs assessment tool for Ryan White Funded service providers to use in identifying emerging trends/issues affecting HIV care and service delivery throughout the state. Plan, coordinate, and facilitate the SCSN process and Steering Committee meetings. Technical assistance including webpage design and marketing. Pilot testing of Needs Assessment Client Survey Instrument at seven sites around the state.
URL: <http://www.txscsn.org>

- 1997 Academic Library Intern, TWU Woman's Collection at the Blagg-Huey Library:
Created searchable electronic image database for Women Air force Service Pilots (WASP) Collection. Researched, compiled and annotated bibliographies as liaison curriculum support for Women's Studies Department.

- 1995 Teacher, Sichuan Union University, Chengdu, China:
Developed and conducted courses in English as a Foreign Language for graduate level students.

TEACHING EXPERIENCE

- Fullerton First Year (Library Component) Fall 2001; Fall 2003

- Library Survival Skills Workshops Library Survival Skills, Business Workshops, ERIC & PsycINFO Workshop, Citation Analysis Workshops

RESEARCH

Green (Clemens), R. A Bibliometric Analysis of International Formal Scholarly Communication in Library and Information Science: Geographic Origins of Current Literature. Texas Woman's University, 1998.

GRANTS

"Summer Training Institute Grant." June 2005. Awarded by CSUF Faculty Development Center.
"Summer Technology Institute Grant: Blackboard." July 2002. Awarded by CSUF Faculty Development Center First-Time Online Grants.

PRESENTATIONS

NATIONAL

- Library Resources and Services to Branch Campuses. Presentation at National Association of Branch Campus Administrators Conference, Anaheim, CA. April 23, 2004.
- Delivering Library Instruction to Remote Students: The Hits, the Hurdles and the Horizon. Syllabus 2003 National Conference, San Jose, CA. July 30, 2003.

REGIONAL

- Introduction to the SCSN Project: Needs Assessment Instrument. Presentation at Texas Department of Health HIV/AIDS Conference, Austin, TX, 1999.
- Guiding HIV Service Providers to Effective Needs Assessment. Presentation at Texas Association for Health, Physical Education, Recreation & Dance, 1999.
- Green (Clemens), R. A Bibliometric Analysis of International Formal Scholarly Communication in Library and Information Science: Geographic Origins of Current Literature. Texas Woman's University, 1998.

LOCAL

- Library Resources for the Online/Remote User. Presentation for CSUF Faculty Day, August 17, 2005.
- Library Resources & Services to a Branch Campus. Presentation made to Ferris State University Administrators on site-visit to CSUF El Toro Branch Campus, May, 2004.
- Library Resources & Services for Faculty. Class offered through CSUF Faculty Development Center, April 9 and April 15, 2004.
- Creating Effective Library Assignments. Presentation for CSUF Faculty Day, August 20, 2003.
- Creating Effective Library Assignments. Class offered through CSUF Faculty Development Center, April 4 and April 8, 2003.
- Library services at CSUF El Toro Campus. Presentation at CSU Branch Campus Administrators Conference, El Toro, January 10, 2003.

INSTRUCTIONAL WEB PAGES

- Library Research Guide for Nursing
<http://guides.library.fullerton.edu/nursing/>
- CSUF Irvine Campus Library
<http://www.fullerton.edu/irvinecampus/library.htm>
- Library Resources and Services for Distance Education Programs
<http://guides.library.fullerton.edu/distance/>
(compiled in cooperation with Cathy Kaye)

HONORS

- Beta Phi Mu, Library Science Honor Society
- Phi Kappa Phi Honor Society

PROFESSIONAL ACTIVITIES

- Elected, Los Angeles Chapter of the American Society of Information Science & Technology (LACASIS) Chair, 2004-2005.
- Invited, American Society for Information Science & Technology (ASIS&T), Jury Committee for Chapter of the Year Award, 2004-2005.
- Elected, Los Angeles Chapter of the American Society of Information Science & Technology (LACASIS) Chair-Elect and Program Chair, 2003-2004.
- Appointed, Los Angeles Chapter of the American Society of Information Science & Technology (LACASIS) Fall Workshop Program Chair, 2003.
- Elected, Graduate Library and Information Studies Association (GLISA), the TWU Student Chapter of the American Library Association, President, 1997-1998.

PUBLICATIONS

Clemens, R. 2003. (Book Review) Usage and Usability Assessment: Library Practices and Concerns. *Serials Review* 29(4): 325-326.

CONFERENCES & WORKSHOPS

- Lilly Conference on College & University Teaching, Pomona, CA, March 2005
- Medical Library Group of Southern California & Arizona, Long Beach, CA, February 2005
- ASIS&T National Conference, Long Beach, CA, November 2003
- Database Driven Websites, LACASIS Fall Workshop, Pomona, CA September 2003
- Syllabus Conference, San Jose, CA, July 2003
- CSU Teacher Scholar Summer Institute, Long Beach, CA, June 2003
- Covey's Roles of Leadership, CSUF, June 2003
- Internet Librarian, Palm Springs, CA, November 2002
- Website Usability, LACASIS Fall Workshop, Orange, CA, September 2002
- CARL Conference, Monterey CA, May 2002
- PubMed Training Workshop, Long Beach, CA, April 2002
- Microteaching, Faculty Development Center Workshop, CSUF, April 2002

PROFESSIONAL MEMBERSHIPS

American Society for Information Science & Technology
American Library Association
Association of College and Research Libraries
California Academic Research Librarians – CSUF Liaison for 2004

LIBRARY /
DEPARTMENT
SERVICE

- Elected, Council of University Library Faculty, Vice-Chair, 2005-2006
- Appointed, Donoghue Children's Literature Center, Board, 2004-current
- Member, Council of University Library Faculty, 2001-present

UNIVERSITY
SERVICE

- Member, Faculty Development Center Board, 2005-. Standing committee of the Academic Senate charged to review and evaluate effectiveness of programs, advise the Director, and review and recommend disbursement of funds through intramural grants.
- Member, School Nurse Advisory Committee, 2005-. Representatives from the Department of Nursing, local public health officials, California nursing faculty and local school nurses work collaboratively to advise and assess the new Master of Science in Nursing, School Nursing Concentration program.
- Member, University Planning Committee, 2004-. Charged by the University President, this committee develops and advances university-wide planning processes, engages the campus community in future-oriented discussions regarding the campus and works to develop solutions for the campus work environment.
- Member, I.T. Roundtable Committee, 2002-present. Representatives from the Department of Nursing, Distance Education, Information Technology and the Library work collaboratively to meet the needs of students taking classes via televised broadcast and online learning.

COMMUNITY
SERVICE

- AIDS Services of North Texas, Denton, TX: technology instruction to providers and data collectors; COMPIS data collection, 1998